
MODALITĂȚI DE FUNCȚIONARE A SISTEMULUI DE MANAGEMENT AL CALITĂȚII, ÎN ÎNTREPRINDERILE ROMÂNEȘTI

FUNCTIONING METHODS OF QUALITY MANAGEMENT SYSTEMS IN ROMANIAN COMPANIES

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Abstract: In this paper, we present a study on the stage in which the process of Quality Management System (QMS) certification is in the Romanian companies from various fields of activity, the advantages and disadvantages of the QMS implementation and certification in the companies included in our study, as well as the reasons invoked by some of the top management members for the lack of involvement in the QMS implementation and certification in the companies they run.

Keywords: ISO, standard, system, quality, processes