

INSTRUMENTE LEAN UTILIZATE PENTRU CREȘTEREA PERFORMANȚEI

LEAN INSTRUMENTS USED FOR PERFORMANCE INCREASE

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Abstract: The management of companies is interested in improving performance and looking for specific performance: low cost production, increased flexibility of the organization, improved customer satisfaction, increased value of actions, but also consolidation of work volume, improvement and motivation in the workplace. Performance and quality in a company are closely linked, as they help to achieve the same goals. Therefore, it is essential to find a management model that maximizes performance. Given these considerations, all we have to do is ask ourselves: which is the best quality management model to increase performance?

Keywords: Total Quality Management, Lean Manufacturing, Performance, Quality Certification